

{ **SPRING/SUMMER 2012** } Agway Energy Services offers value, flexibility and convenience for your home and business, as well as the valuable protection of our Home Heating Repair Program.
ISSUE 3

Spring Clean Your Way To Energy Efficiency This Summer

Do your part to keep the cool air in and the heat out this summer. Add a few non-traditional chores to your summer cleaning to improve the energy efficiency in your home this summer, and all year round.

KEEP COOL

- Schedule a checkup for your central air conditioning unit to make sure it is operating at peak efficiency.
- Install a programmable thermostat and set your thermostat to 78 degrees. Keeping your air conditioning at a constant temperature during periods of the day could cut your energy costs by as much as 30%.
- Clean or replace your filter regularly per manufacturer recommendations and clear any vines or brush that may be blocking the outdoor central air conditioning unit air intake.
- Ceiling fans can help reduce the need for air conditioning. Use a ceiling fan when you run your air conditioning to circulate the cool air throughout the room and to cool your room more efficiently.
- Keep window coverings closed during the day to keep the heat out.

INSULATE

- Caulk and weather-strip drafty doors and windows to keep cool air inside. Stop cool air from escaping by insulating central air conditioner ducts that are exposed in the attic or elsewhere.
- Controlling the flow of hot and cool air is a year-round benefit. It is recommended that homes in the northeast have at least 12 inches of attic insulation or an R38 rating.

- Replace loose, leaky or single-paned windows as they allow heated or cooled air to escape.

REFRIGERATOR

- Regularly maintain your refrigerator by cleaning the coils on the back or bottom to keep it from working harder than necessary. Simply use a vacuum or a broom to remove any dust build up from the coils every three months, or once a month if you have pets.
- Check the refrigerator for air leaks by looking at the magnetic door seal to see if there are any cracks. Also try shutting a piece of paper in the door. If you can slide the paper out without resistance, your fridge may be leaking cold air and wasting valuable energy. If you have a leak, contact an appliance parts dealer for a replacement seal.

TIPS TO A GREENER HOME

Make The Switch

- Replace lights and lamps with energy-efficient compact fluorescent light bulbs (CFLs), which last up to 10 times longer and use up to 75% less electricity.
- CFLs produce about 75% less heat, so they are safer to operate and can cut energy costs associated with home cooling.
- Dispose of your used CFLs properly. Return them to your local home improvement retailer or visit www.earth911.org to identify local CFL recycling options.



Your Energy, Your Choice!

Agway Energy Services has built its reputation on providing a superior customer experience—we enable customers to consolidate their energy services with a single provider, while offering competitive pricing, convenient billing and payment options, and reliable equipment service.



Home Heating Repair Program

Enjoy worry-free heating protection



Included at **no additional cost** with the purchase of your home's natural gas supply from Agway Energy Services is our Home Heating Repair Program that provides you with worry-free heating protection. If you have a problem with your heating unit, one of our professional technicians will come and make the repair at no charge. This service is available 24 hours a day, 7 days a week by calling us at **1-888-982-4929**.

IT PAYS TO PROTECT

- **24-HOUR EMERGENCY SERVICE**
Our team of technicians is on call any time of the day or night to handle your heating emergency needs. And there are no additional charges for after hour calls.
- **REPAIR COVERAGE**
Our plan covers the full cost of most major parts. Labor to replace covered parts is also covered at no charge.
- **UNMATCHED EXPERTISE**
Our professionals are thoroughly trained on all major brands of heating equipment. They'll deliver fast, first-rate satisfaction no matter what the situation.

This program is available for your primary residential natural gas heating equipment. Older units may be subject to inspection prior to coverage due to age and/or obsolescence. To see the full listing of parts and labor coverage, visit www.agwayenergy.com.

What Our Customers Are Saying

"I cannot tell you how thankful I am that your salesman called on one of the few days I was home. I was very resistant but decided switching to Agway was worth a try. We just bought this house 1 year ago- the furnace is in good condition and worked fine last year. It worked fine this year until one morning we woke up very cold - Agway sent a serviceman out that same day and he was able to fix the problem - WOW - I am THANKFUL!"
— J.S. Watervliet, NY

Moving? Take Us With You.

We provide energy to customers throughout New York and Pennsylvania. If you are an existing Agway Energy Services customer and are planning to move in the near future, please give us a call at **1-888-982-4929**.



Visit us online at www.agwayenergy.com

Emergency Safety Services

24/7/365

As an Agway Energy Services customer, your natural gas or electricity supply is still delivered to you by your local public utility company. For service questions, or to locate consumer safety information, such as instructions on what to do in case of a power outage or if you suspect a natural gas leak, contact your local utility directly.

Natural Gas Utilities

NEW YORK

- Central Hudson Gas & Electric 800-942-8274
- Con Edison 800-752-6633
- Keyspan of New York 718-643-4050
- Keyspan of Long Island 800-892-2345
- National Fuel 800-444-3130
- New York State Electric & Gas 800-572-1121
- National Grid 800-892-2345
- Orange & Rockland 800-533-5325
- Rochester Gas & Electric 800-743-1702

PENNSYLVANIA

- Columbia Gas of Pennsylvania 888-460-4332
- Peoples Gas 800-400-4271
- National Fuel 800-444-3130

Electric Utilities

- Central Hudson Gas & Electric 800-942-8274
- Con Edison 800-752-6633
- New York State Electric & Gas 800-572-1131
- National Grid 800-892-2345
- Orange & Rockland 800-533-5325
- Rochester Gas & Electric 800-743-1702

Sign Up Online Today

Provide us your email address by visiting www.agwayenergy.com and you can receive your next newsletter electronically.



Visit our website at www.agwayenergy.com to learn more information about our environmentally friendly Agway Green Choice.™

Business Customers

COMMERCIAL SAFETY INSPECTION

When choosing Agway as your energy supplier, your business receives an additional bonus of a no-cost initial safety inspection on either your heating system or air conditioning unit. Contact an Agway Energy Services Representative today at 1-888-982-4929 Monday through Friday, 8:00 am to 4:30 pm EST to request your inspection.

Heating System Safety/Efficiency Check

- Heat Exchanger Integrity Check
- Combustion Check
- High Temperature Overload Check
- Flame Rollout Check
- Burner Clean and Adjust
- Combustible Gas Leak Test
- Safety Control Check
- Electronic Carbon Monoxide Check

Air Conditioning System Safety Check

- Condenser Coil Inspection
- Evaporator Coil Inspection
- Check Temperature Delta on Supply & Return
- Belt and Pulley Inspection
- Controls and Safety Check
- Condensate Drain Inspection
- Relay and Contractor Inspection

For more than 75 years, homeowners in our community have depended on Agway Energy Services for professional repair service. With so many generations of experience, you can trust our experts to provide your family with better home comfort and greater peace of mind. To learn more about your energy options, contact an Agway Energy Services representative at 1-888-982-4929 Monday through Friday, 8:00 am to 4:30 pm EST. The Agway Energy Connection is published a few times a year by Agway Energy Services for its customers. This information and more is available online at www.agwayenergy.com. The articles and opinions in this newsletter are for general information only and are not intended to provide specific advice or recommendations to any individual. ©2012 Agway Energy Services. All rights reserved.

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