

EnergyGuard™

Repair Protection for Peace of Mind

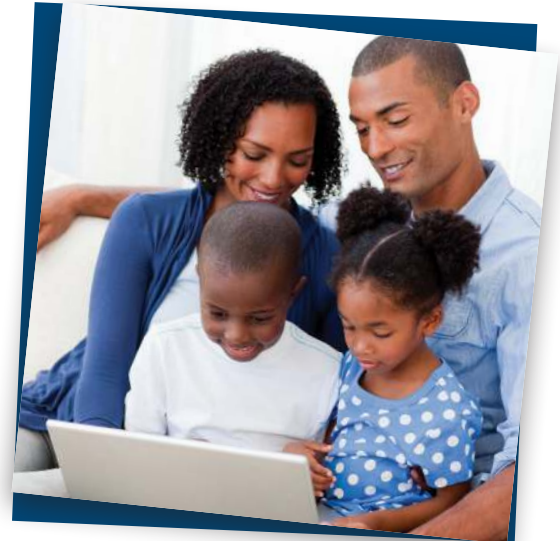
Included as a standard service for all our valued customers

Did you know? As an Agway Energy Services customer we provide peace of mind by including our EnergyGuard™ program. Our year-round repair protection program ensures you will receive experienced, dependable service. Never worry about which contractor to call or who you can trust! Our contractors deliver prompt, professional service in any situation.

With this program you receive:

- **24/7/365 Emergency Service** that you can trust any time - day or night - by our team of reliable technicians when your system unexpectedly leaves you without heat
- **Heating Repair** – Covers the full cost of most major parts and labor
- **Central Air Conditioning Repair** – Up to \$1,000 in covered parts and labor each calendar year
- **Electric Line Repair** – Up to \$1,000 in covered parts and labor each calendar year

To learn more visit our website at www.agwayenergy.com/energyguard



“Thank goodness I have Agway... I have been an Agway customer for many years and will continue to do so because it gives me peace of mind that my heating system is protected.”

T. N., Johnstown, NY

Reduce Your Energy Usage During Wintry Weather with These Useful Winter Energy-Saving Tips!



Check Your Furnace Filter

Make sure you are changing your filter regularly to help keep your furnace running efficiently.



Switch to High-Efficiency Light Bulbs

Consider replacing your non-working light bulbs with LED bulbs. LEDs have an impressive lifespan (over 20 years!) and are very cost-effective.



Turn Down the Thermostat

Dropping the thermostat to 68 degrees from the normal 72 to 75 degrees could help save between 5 to 20 percent.



Seal Up Drafts

Caulk and foam will fill gaps around doors and windows that could be letting in cold air.



Dry Smart

Dry two or more loads of laundry in a row to take advantage of an already warm dryer. Clean the lint filter before every load. A clogged filter can increase energy use by up to 30 percent and also present a safety hazard.



Check Fireplace Damper

Keep fireplace damper closed when not in use. An open fireplace is like keeping a door open; it will allow cold air to come in, and warm air to escape.

Agway Energy Continues to Grow!

Agway Energy is pleased to announce that we have expanded our service area.

Coming soon! We will be providing natural gas and electricity to customers in the Baltimore Gas and Electric utility area serving both residential and commercial customers in Maryland!

And remember, if you choose Agway Energy for your electricity or natural gas, you'll automatically receive **EnergyGuard** as a standard service.

To learn more about our services call **1-888-982-4929**.

ATTENTION Commercial Customers!

Please let your employees know about the valuable benefits and services that residential customers automatically receive for being an Agway Energy Services customer.

P.O. Box 4819
Syracuse, NY 13221

In this issue!

- EnergyGuard Repair Coverage
- Winter Energy-Saving Tips
- Budget Payment Plan
- Refer & Receive Referral Program

Be sure to check out
our new and
improved site at
www.agwayenergy.com!

Peace of Mind Comes Standard

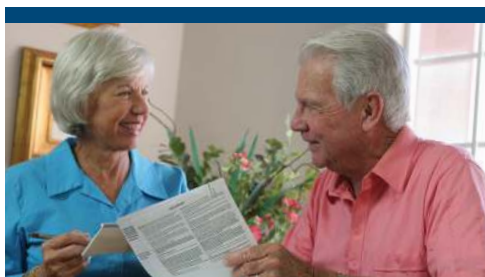
“Have told everyone how great your services are, and recommend you to all.” *D.H., Pennelville, NY*

“Excellent job under difficult weather conditions. Repair was completed as soon as parts were in.” *G.G., Silver Creek, NY*

“I was delighted with the professionalism and competence of all aspects of this service. And very delighted also with the financial side. Thanks.” *L.B., Elmira, NY*



AGWAY
ENERGY SERVICES
EnergyGuard



Enjoy Predictable Energy Bills with the Budget Payment Plan

The Budget Payment Plan takes the seasonal peaks and valleys out of your energy bills, making it easier to manage monthly expenses.

Receive predictable, simple bills. Your monthly payment is calculated based on your actual energy usage, so you can enjoy manageable monthly bills!

Enjoy the benefits. It's a great way to deal with changing energy prices and usage while managing your household budget.

Enrollment is free. There are no fees and you can enroll at any time.

To find out how low your monthly payments can be call us today at **1-888-982-4929**.



Refer a Friend to Agway Energy & Get a \$50 Gift Card!

Do you enjoy the service and value you receive as an Agway Energy customer? If you know someone who could benefit from the same, refer them to us!

When you refer someone who becomes a new Agway Energy customer, we'll reward you with a **\$50 gift card** of your choice good towards restaurants, home improvement, or retail stores in your area. The more customers you refer, the more you can receive!



To make a referral, visit our website or call us today at **1-888-982-4929**.



**EMERGENCY
SAFETY
Services 24/7/365**

As an Agway Energy Services customer, your natural gas and electricity are distributed by your local public utility company. Please contact your local utility directly for service questions and safety information, such as what to do in a power outage or if you suspect a natural gas leak. You can view their contact information on your bill or at www.agwayenergy.com/safety.



**MOVING?
Let Us Know!**

We serve customers in New York and Pennsylvania. So if you're moving, let us know! That way you can continue to enjoy the peace of mind and protection that comes with **EnergyGuard**!



**GO GREEN
With Us!**

To learn more about our **Agway Green Choice**™ environmentally-friendly solutions visit us at www.agwayenergy.com.