



# ENERGYConnection

Industry News to Keep Us Connected With Our Customers

## EnergyGuard™

### Repair Protection for Peace of Mind

Included as a standard service for all our valued customers

At Agway Energy Services we strive to bring greater value to our residential and commercial customers. As a result of that mission, we provide Agway EnergyGuard™ as a standard benefit to our customers. That means you receive repair protection on your heating and air conditioning systems as well as your electric lines\* as a benefit just for being an Agway Energy Services customer!

Never worry about which contractors to call or who you can trust! Our contractors deliver prompt, professional service in any situation.

This program offers the following coverage:

- **24/7/365 Emergency Service** that you can trust any time - day or night - by our team of reliable technicians when your system unexpectedly leaves you without heat
- **Heating Repair** – Covers the full cost of most major parts and labor
- **Central Air Conditioning Repair** – Up to \$1,000 in covered parts and labor each calendar year
- **Electric Line Repair** – Up to \$1,000 in covered parts and labor each calendar year

*\*Systems covered depend on commodity purchased.*

To learn more visit us at [www.agwayenergy.com/energyguard](http://www.agwayenergy.com/energyguard) for more details.



*“This is an excellent option to offer and it made the difference of my choosing Agway... I have helped over a dozen family and friends sign up also.”*

*J.C., Geneva, NY*

*“Thanks for the peace of mind I now experience.”*

*H.C., Bronx, NY*

## Tips to Conserve Energy During the Summer Months!

### • Cool Your House Wisely

Avoid setting your thermostat at a colder setting than normal when you turn on your air conditioner. It will not cool your home any faster and could result in excessive cooling and unnecessary expense.

### • Enjoy the Benefits of Ceiling Fans

If you use air conditioning, a ceiling fan will allow you to raise the thermostat setting about 4°F with no reduction in comfort.

### • Avoid Heating Up Your Home with Appliances or Lighting

- On hot days, avoid using your oven; cook on the stove, use a microwave, or grill outside.
- Install efficient lighting that runs cooler. Only about 10% to 15% of the electricity that incandescent lights consume results in light, the rest is turned into heat.

### • Keep the Heat Out

Keep drapes or blinds closed during peak sun hours to prevent heat gain through your windows.

### • Plant Some Greenery

Try landscape shading by planting trees and shrubs around your home to absorb the rays.

## Agway Energy Continues to Grow!

Agway Energy is pleased to announce that we have expanded our service area.

Coming soon! We will be providing natural gas and electricity to customers in the Baltimore Gas and Electric utility area serving both residential and commercial customers in Maryland!

And remember, if you choose Agway Energy for your electricity or natural gas, you'll automatically receive EnergyGuard as a standard service.

To learn more about our services call **1-888-982-4929**.

### ATTENTION Commercial Customers!

*Please let your employees know about the valuable benefits and services that residential customers automatically receive for being an Agway Energy Services customer.*



P.O. Box 4819  
Syracuse, NY 13221

## In this issue!

EnergyGuard Repair Coverage

Summer Energy-Saving Tips

Agway GreenChoice™ Program

Refer & Receive Referral Program

## What our customers are saying about our EnergyGuard™ Program . . .

“We’ve used Agway 11 or so years now. We love the service.” T.W., Victor, NY

“Couldn’t really believe that this would work as advertised. We were impressed with the whole process and the people who we interacted with.” M.S., Schenectady, NY

“Contractor did a great job on responding and doing the job. Also pleased with Agway Energy Services employees handling customer service.” G.M., Hanover, PA

“I believe this program is an awesome program that is very helpful to people like me and others that are trying to make ends meet. Thank you.” J.M., Peekskill, NY



**AGWAY**<sup>®</sup>  
ENERGY SERVICES  
**EnergyGuard**<sup>™</sup>



## Agway GreenChoice™ Renewable Electricity

The Agway GreenChoice™ program from Agway Energy Services is an environmentally-conscious option for your electricity service enabling you to choose “green” power from sources such as hydroelectric and wind. By selecting the Agway GreenChoice™ option some of your energy dollars go directly to these renewable power generators.

Selecting this environmentally-friendly option gives you a concrete way to help change the way power is produced by supporting cleaner, renewable resources.

When you select the Agway GreenChoice™ option, your dollars help bring more sources of renewable energy into production, and also help to clean up the power grid by displacing other, conventional electricity sources.

To learn more, visit us at:  
[www.agwayenergy.com/electricity/](http://www.agwayenergy.com/electricity/)



## Get a \$50 Gift Card! When You Refer a Friend

Do you enjoy the service and value you receive as an Agway Energy customer? If you know someone who could benefit from the same, refer them to us! When you refer someone who becomes a new Agway Energy customer, we’ll reward you with a **\$50 gift card** of your choice good towards restaurants, home improvement, or retail stores in your area.

The more customers you refer, the more you can receive!



To make a referral,  
visit our website or call us today at  
**1-888-982-4929.**



## EMERGENCY SAFETY Services 24/7/365

As an Agway Energy Services customer, your natural gas and electricity are distributed by your local public utility company. Please contact your local utility directly for service questions and safety information, such as what to do in a power outage or if you suspect a natural gas leak. You can view their contact information on your bill or at [www.agwayenergy.com/safety](http://www.agwayenergy.com/safety).



## BUDGET PAYMENT PLAN Convenience!

Our Budget Payment Plan is a great way to deal with changing energy prices and usage while managing your household budget. Enrollment is free and you can enroll at any time — call us today at **1-888-982-4929**.



## MOVING? Let Us Know!

We serve customers in New York and Pennsylvania. So if you’re moving, let us know! That way you can continue to enjoy the peace of mind and protection that comes with EnergyGuard!

For more than 15 years, homeowners in your community have depended on Agway Energy Services for professional repair service.

You can trust our experts to provide your family with more value, better home comfort, and greater peace of mind. To learn more about your energy options, contact an Agway Energy Services representative at 1-888-982-4929 Monday through Friday, 8:00 am to 4:30 pm EST. The Agway Energy Connection is published by Agway Energy Services for its customers. This information and more is available online at [www.agwayenergy.com](http://www.agwayenergy.com). The articles and opinions in this newsletter are for general information only and are not intended to provide specific advice or recommendations for any individual.

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