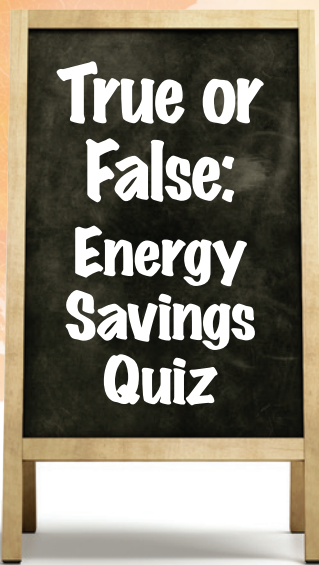


# energy connection

A SEASONAL UPDATE FOR OUR VALUED ELECTRICITY &amp; NATURAL GAS CUSTOMERS



## True or False: Energy Savings Quiz

When it comes to **conserving energy**,  
do you know the **myths** from the **facts**?

Test your knowledge of these common energy issues:

- 1) **It's better for your computer if you don't shut it down each day.** FALSE. It may have been true for mainframe computers of the past, but with today's PCs, the less time they're on, the longer they last. Plus, shutting them down helps you save the most on electricity costs.
- 2) **If you're leaving a room, but returning in less than 15 minutes, you conserve more energy by keeping the lights on.** ONLY TRUE FOR CFL BULBS. If you use incandescent, halogen, or LED bulbs, turning lights off helps the bulbs last longer, and helps save energy, too.

3) **You use less energy if you just keep your home at one temperature that does not fluctuate.** FALSE. In winter months, lowering the temperature 10° for just eight hours a day can help you save up to 10% on your energy usage.

4) **The longer you warm up your car, the better it is for your vehicle.** FALSE. Most auto manufacturers recommend a 30-second idle, then proceeding on your way gently and slowly. This helps your engine and your car interior warm up faster. Plus, you save on fuel, and reduce harmful emissions, too.

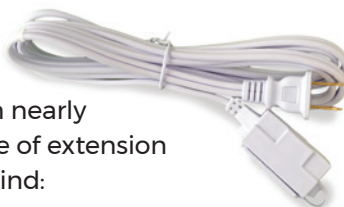
For more helpful energy-saving facts visit [www.energy.gov](http://www.energy.gov).

## Extension Cord Safety 101

According to the Consumer Product Safety Commission nearly 4,600 residential fires each year are due to improper use of extension cords. Here are a few important safety tips to keep in mind:

- Never put extension cords under carpets! Carpets just make the cords hotter.
- Only use extension cords marked #16 or lower. The lower the number, the more the cord can handle. Don't use #18 cords — they are for very low wattage only.
- Don't take a chance! Always discard damaged, cracked, or old extension cords.

For other helpful tips about extension cord safety for your home or business visit [www.cpsc.gov/content/limit-extension-cords-to-reduce-risk-of-fire](http://www.cpsc.gov/content/limit-extension-cords-to-reduce-risk-of-fire).



## Welcome to All Our New Customers

A warm welcome to customers joining us from New York, where we are now a proud partner of Syracuse University athletics!

We also welcome our new customers in Pennsylvania and in Maryland, where we sponsor the Baltimore Orioles. If you have any questions about our services simply call or visit us online at:

**1-888-982-4929 • [www.agwayenergy.com](http://www.agwayenergy.com)**



## Living Sustainably

**SUSTAINABILITY DAY** was created to remind those in our community of the importance of caring for the environment and the steps to do so. Currently, on the last Wednesday of every October, companies, organizations, and schools dedicate this day to sustainable living.

**One way Agway Energy Services supports living sustainably is by offering this newsletter electronically.**

Viewing your bills and other correspondence electronically is one way you can help preserve our valuable natural resources.

If you'd like to receive future issues of this newsletter by email simply visit us online at [www.agwayenergy.com/support/contact-us/](http://www.agwayenergy.com/support/contact-us/) and fill out the brief form to give us your email address.

For other ways to reduce your energy usage and live more sustainably visit our Agway Advantage Blog at [www.agwayenergy.com/blog/](http://www.agwayenergy.com/blog/).

## EnergyGuard™ Repair Program

As an Agway Energy Services customer you automatically receive all the benefits of our EnergyGuard Repair Program, which include:

- ✓ Comprehensive repair coverage of your primary heating system if you are a natural gas supply customer
- ✓ Up to \$1,000 in central air repairs and up to \$1,000 in internal electric line repairs if you are an electric supply customer

And don't forget — there are no annual fees, no deductibles, and customer service specialists ready to help you 24/7. To learn more about the repair benefits available to you visit us online at:

[www.agwayenergy.com/energyguard/](http://www.agwayenergy.com/energyguard/)



**EnergyGuard™**

“**Having this coverage is the reason we are an Agway Energy customer. Nobody else offers this wonderful benefit!**”

S.P., New Castle, PA





# Giving Thanks

*During this special season of giving thanks, we'd like to take a moment to thank you for choosing us as your energy supplier. We wish you and your family joyous holidays and a prosperous new year!*

*From Your Friends at Agway Energy Services*

## Help Us Update Your Contact Info...

At Agway Energy Services we are updating our records and we want to ensure we have your correct contact information. Please take a minute to visit us online at the address below to provide this important data.



## ...and **Help a Teacher** Receive a Gift Card for Extra Classroom Supplies, Too!

As a way to thank you for your time, we'll give you an opportunity to award a **\$5 gift card** to the teacher of your choice. This is a great way to let a special teacher know you appreciate all they do — at no cost to you. Plus, since we handle the details, it's easy, too! To update your contact information and learn how you can help a teacher visit us at:

**[www.agwayenergy.com/help-a-teacher/](http://www.agwayenergy.com/help-a-teacher/)**

\*Limit 1 per household. Must be an existing customer to participate. Limited to the first 250 participating customers.

VISIT OUR **AGWAY ADVANTAGE BLOG** FOR ENERGY SAVINGS TIPS & MORE!



### 3 Myths About Computers & Electricity

WE'VE DEBUNKED a few of the most common computer energy-usage myths to help you use your computer or laptop more efficiently. Check out this helpful article at **[www.agwayenergy.com/fall/](http://www.agwayenergy.com/fall/)**.



### 5 Ways to Green Your Beauty Routine

THERE ARE MANY SIMPLE everyday things you can do to help conserve more energy, and save money too — even during your daily beauty regime. Read these helpful energy-saving tips at **[www.agwayenergy.com/fall/](http://www.agwayenergy.com/fall/)**.