

energy connection

A SEASONAL UPDATE FOR OUR VALUED ELECTRICITY & NATURAL GAS CUSTOMERS

5 REASONS YOU CAN REST EASIER AS AN AGWAY ENERGY SERVICES CUSTOMER

Families nationwide are dealing with tighter budgets and greater stress during this challenging time. Fortunately, you can rest a little easier knowing you made a smart choice. As one of our customers, you receive extra **savings** and **peace of mind** with:



1 Smart Repair Coverage

The best thing about being an Agway Energy Services customer is the repair program coverage you automatically receive with **EnergyGuard™** – at no extra cost to you. You benefit with:

- Valuable repair protection on your heating system if you are a natural gas customer
- Central air system and interior electric line repairs if you are an electric supply customer – up to \$1000 in repairs on each per calendar year
- No service fee and no deductible
- 24/7 live customer support – Call us any time day or night to schedule a repair
- People you can trust – Never worry about who to call for these important in-home repairs; our contractors always deliver professional service

For complete program details visit us at: agwayenergy.com/energyguard



2 Recognized Value

Last December the NY Public Service Commission (PSC) severely restricted how energy service companies can do business in NY. These restrictions were made to protect customers from unfair business practices and high, inflated pricing.

The **only NY energy service company not restricted by the PSC was Agway Energy.**

The PSC provided Agway Energy the “opportunity to continue to offer its EnergyGuard™ service, due to the specific, credible evidence Agway submitted regarding the energy-related value of this product.”

What does this mean to you?

It means you can rest easy as one of our customers, knowing the value we provide has been acknowledged by the PSC.

It also means you can refer us with confidence to your family and friends. And don't forget, if you refer someone who becomes a customer, we'll thank you with a \$50 gift card! See reverse side for details.

To learn more about the PSC's regulatory change and Agway Energy's exemption visit us at: agwayenergy.com/nyreset

3 Extra Savings Offers

In addition to EnergyGuard™, Agway customers can benefit from other special offers throughout the year. For example, right now you can take advantage of our free Smoke Detector Battery Replacement Program! Our Refer & Receive Program also offers ongoing value. See below for details on both of these programs.



4 One-Click Energy Tips

Our goal is to help you enjoy greater comfort, safety, and savings. That's why we offer LOTS of extra helpful tips – plus LOTS of easy ways to find them! See below to learn more.

5 Community Solar Option

Enjoy the benefits of green, clean, renewable solar energy – without the hassle or need to add solar panels. Thanks to our partnership with *Ampion Renewable Energy* you can be part of a community solar garden. There's no installation, and there's nothing to buy, own, or rent. Choosing community solar energy can help you reduce your carbon footprint by up to 10%, and lower your energy bills, too.

To learn more or enroll visit: agwayenergy.com/solarsavings



SMOKE DETECTOR Battery Replacement Program

As your partner in safety we would like to give you **free batteries** for two smoke detectors in your home.

This program is open to all Agway customers, and you can request either two 9-volt or four AA batteries. To receive your batteries complete the online form at:

agwayenergy.com/battery

YOU CAN REQUEST



OR



Refer & Receive REFERRAL PROGRAM

If you enjoy the service and extra value you receive as an Agway Energy Services customer, why not refer a friend so they can enjoy the same?

If your referral becomes one of our customers, we'll thank you with a **\$50 gift card of your choice** from a variety of popular restaurants, home improvement, and retail stores. Your referral benefits too! Fans of the Pittsburgh Penguins® can receive an official Penguins® baseball cap or Baltimore Orioles fans can receive our limited edition Bird bobblehead. To learn more or make a referral visit us online at:

agwayenergy.com/support/refer-and-receive-program

*Be sure to mention gift code: **Agway Penguins® Cap** or **Orioles Bobblehead**

YOU RECEIVE

A \$50 GIFT CARD OF YOUR CHOICE



YOUR FRIEND RECEIVES

ENERGYGUARD™ REPAIR PROTECTION & AN ORIOLES BIRD BOBBLEHEAD OR PENGUINS® CAP!



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Fueling the Community

We're delighted to be a sponsor of the Pittsburgh Penguins®, Maryland's Baltimore Orioles, and New York's Syracuse University Athletics. Thanks to these relationships we offer many fun team-related giveaways and other special offers for fans throughout the year. Don't miss out! Follow us on social media!

PITTSBURGH PENGUINS

