

Energy Connection

A seasonal update for our valued customers and friends.

We're here for you 24 hours a day! Chat, call us at 1-888-982-4929, or visit us on social.



Fall 2023 Heating System Issue



Let Agway Help You Prevent Future Heating Issues Today!

Don't get caught unprepared when winter rolls in with our free heating system preventive maintenance check!

Our natural gas customers can claim their no-cost heating system preventive maintenance check now through November 10, 2023. Service will be performed by one of our highly vetted and trustworthy service companies before December 31, 2023.

Learn more by scanning the QR code or by visiting agwayenergy.com/get-ready-for-winter.



Our Customers Matter! Claim Your Gift.

Our customers matter to us! This is why we thank you each quarter with a small token of our appreciation.

This quarter you can claim an Agway-branded LED rechargeable flashlight.

Grab yours now by scanning the QR code or by visiting agwayenergy.com/newsletterpromo.



Why Preventive Maintenance Checks are Important

Just like regular maintenance on your car keeps it up and running for many years without unexpected surprises, maintenance on your heating and/or cooling systems is just as important. Preventive maintenance checks this time of year keep your heating system running all winter reducing surprise breakdowns while ensuring it operates at maximum efficiency. Plan to schedule your heating system check in the fall each year (central air conditioning checks should be scheduled in the spring).

In addition to eliminating worry, there are three big reasons why you should schedule preventive maintenance checks:

1. Fewer Repairs: Preventative maintenance helps reduce the likelihood of a surprise breakdown or expensive repair because any issue will be caught before it can do real damage.

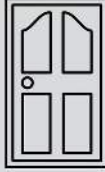
Continue reading at agwayenergy.com/why-preventive-maintenance-checks-are-important or by scanning the QR code.





5 Tips For Fall Energy Savings

1 Check leaky windows or drafty doors for air leaks, which can lead to higher monthly energy rates because heat can escape and cold air can enter your home.



2 Changing the spin on your fan to clockwise will push warm air back down into your rooms (remember, warm air rises).

3 Replacing your air filter will help keep your home cleaner and less dusty, as well as helping your HVAC system run more efficiently.



4 When not in use, ensure the fireplace damper is closed to keep warm air from rising through your chimney.

5 Use the sun's rays to heat your home. Open your blinds and curtains during the day to let the sun warm your home.



Blog Articles to Help You Through Heating Season

We add new content to our blog each month. If you aren't checking in, you could be missing out on money-saving tips, important announcements, and other hot content.

We encourage you to check out these blog posts:

- **6 Mistakes to Avoid While Heating Your Home**
- **8 Common Energy-Wasting Habits**
- **Boiler vs Furnace: What's the Difference?**

Scan the QR code to or visit the blog at agwayenergy.com/blog.



What Is EnergyGuard™ and Why Should I Use It?



EnergyGuard™

Simply put, EnergyGuard™ is repair protection on your heating and air conditioning systems, and electrical lines* that you don't have to pay extra for! It's included simply for being an Agway customer.

This winter, should problems arise with your natural gas furnace/boiler all you have to do is call our toll-free number at 1-888-982-4929. Our helpful customer service agents will make all of the arrangements for you. We've even got you covered on nights, weekends, and holidays.

As long as the repair falls under our list of covered parts, you won't have to open your wallet. And you won't have to pay a diagnostic charge either. Learn more at agwayenergy.com/energyguard.

Scan the QR code to learn more.



*Systems covered depend on commodity purchased.

Why Google Reviews Matter

When looking for recommendations for a good local mechanic, restaurant, hairdresser, dog groomer, or anything else people turn to a few sources: family, neighbors, and most often Google Reviews.

Google Reviews allow others to share details about their experience to help potential customers decide whether to do business with that company or not. When you leave a review, good or bad, you assist others beyond your immediate network. Leaving a Google Review is a powerful way to share your voice, and we'd like you to share yours about Agway.

If you've been pleased with the service Agway Energy Services, and the included repair protection Agway EnergyGuard™, has provided "shout it from the rooftops" and let everyone know about the hidden gem that is Agway. Leaving a review is quick and easy. If you need more detailed instructions, visit <https://sites.google.com/view/how-to-leave-a-googl-review>. We look forward to seeing your review soon!

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